

Mazda EDI Frequently Asked Questions:

What VAN does Mazda use?

Mazda VAN is OpenText. Our account is MMAA and our production user-id is MNAEDIB. Our test user-id is MNAEDIT.

What is Mazda's qualifier and Sender/Receiver Id?

Mazda's qualifier is ZZ. Our Sender/Receiver id is a concatenation of our account and user-id. In the ISA, there are three (3) imbedded spaces between the account and user-id. In the GS segment there is only one (1) imbedded space.

ISA06/08 = "MMAA. . . MNAEDIB" (where "." = space)
GS02/03 = "MMAA.MNAEDIB" (where "." = space)

What if I change to a new VAN?

Please contact Mazda and provide us with the particulars and cut-over date. Your new VAN may offer this service in your behalf.

What is EDI standard 002002MNAO?

002002MNAO is a Mazda derivative of 002002FORD. It is used internally by our EDI translator. Use 002002FORD for your implementation.

When does Mazda transmit orders?

Mazda transmits orders daily (Monday thru Saturday) starting at 4:00AM PST/PDT. We transmit several times throughout the day. Our last transmission is at 5PM. The bulk of our orders ship out in the 4:00AM transmission.

What's different about Mazda's 830 Release?

Mazda's 830 Release has a "Transaction Purpose" of replace (BSN02=05). This means that every time we send an 830 you will get the current status of all open and planned orders.

Because the intent of the transaction set is "replace", you may see the same firm orders sent again and again – always with current open balance. For example, let's say the original firm order for part XYZ was 10. If you shipped 5 and Mazda received 5 then your open quantity will be 5. When Mazda sends another 830, you will see a firm order for 5. In other words, you will always get what Mazda calculates to be the current open balance.

Mazda may also send requirements with a zero quantity. If in the prior month we had order activity for a given part but there are no current open or planned orders, then we will send a zero requirement in the 830.

How do I keep all the orders straight?

All firm orders have a unique Delivery Order Reference (DO). The DO is in the FST segment of an 830 or the REF segment in an 850. This 9 character reference number is composed of Mazda's 6 character PO number and a 3 character PO line number. Example: 801266007.

Because the DO is a key into our system it is important that you retain this reference number and echo it back to us in the ASN when you ship.

Why am I getting duplicate confirmed orders in Mazda's 830?

What appears to be a duplicate is simply a restatement of the original firm order. Remember that the transaction purpose of Mazda's 830 is "Replace" and that Mazda will send the current open balance for any part not fully shipped.

Why am I getting requirements with a zero quantity in the 830?

Mazda sends requirements with a zero quantity to let you know that there are no open or planned future orders for a given part.

Why is the DO so important?

For Mazda, getting a correct DO is the key to automating and expediting warehouse receiving. Also, an improper and/or manually entered DO may delay supplier payment.

What if we have multiple Mazda vendor codes or locations but only one EDI mailbox?

This may only become an issue when sending ASN's back to Mazda. Please be sure that each ASN only has parts ordered from a single vendor code.

What Part Number format does Mazda use?

Mazda's part number is formatted as shown below. Although dashes are often shown in the part number (catalogs, correspondence, etc), dashes are **NOT** to be included in EDI data.

Also, if the part has a blank revision (engineering) level, but also has a color code, it **MUST** have a blank in the 10th position.

EXAMPLE	SHOWN IN DATA	NOTES
XXXX-XX-XXX	XXXXXXXXXX	Basic P/N
XXXX-XX-XXXX	XXXXXXXXXX	P/N with revision level (10 th position)
XXXX-XX-XXX_ -XX	XXXXXXXXXX XX	P/N with color code (no revision)
XXXX-XX-XXXX-XX	XXXXXXXXXXXXXX	P/N with revision level & color code
GY01-18-110	GY0118110	Sample basic P/N
ZZN2-18-110D	ZZN218110D	Sample P/N with revision
DB10-67-330 -9U	DB1067330 9U	Sample P/N with color code (no revision - note blank in 10 th position)
AB10-56-130A-9U	AB1056130A9U	Sample P/N with color code and revision
0000-8D-A01	00008DA01	Some P/Ns begin with 4 zeros
0000-8D-A01B-00	00008DA01B00	Some P/Ns begin with 4 zeros
9XA0-25-510	9XA025510	Sample hardware P/N
9X00-51-0091	9X00510091	Sample hardware P/N

Who can help me if I have other questions?

For Business issues: Contact your buyer

For EDI, communication / technical issues: MazdaEDISupport@mazdausa.com